

## Terms Of Service

### Midnight Baker Mom Llc Terms of Service

#### Retainer

50% non refundable retainer is due at time of booking to hold the date for you. The remaining balance is due 1 week before delivery/pickup. By paying the non refundable retainer you agree to all terms listed here.

#### Design

Please note that I do not copy other artist's creations. My goal is to take design elements that you like and create a one-of-a-kind cake especially for you.

#### Refund policy

I am not responsible for your items once they have left my possession. If you are unhappy with your items for any reason please provide me with feedback. You are welcome to return an uneaten/ uncut cake for a refund less the non refundable deposit and the cost of specialty items.

#### Allergies

If you have any allergy concerns please let me know at the time of booking. I will do all that I can to accommodate allergies. If I don't feel comfortable with an allergy concern I will let you know that I can not accommodate you at this time. You agree to not hold me liable for allergic reactions.

#### Payment

You will get an invoice/quote with all pricing and details. In order to confirm booking there is a 50% non refundable deposit. Once paid you will get an updated invoice with balance due. The remaining balance is due three days before delivery/ pickup. Payment methods accepted: Facebook money, Zelle, Apple Pay or PayPal (plus 3% if you use the "Purchase" option\* as opposed to the "Personal" option). \*The purchase option provides Buyer protection but cakes are not covered under this protection.

#### Delivery

I offer delivery for orders over \$50, delivery must be discussed at the time of booking. As I own a very small business I can not guarantee that delivery will be available after the time of booking. Orders under \$50 are pick-up only and will be arranged with you upon receipt of the final balance.

#### Cancelations

If you cancel your order before the final balance is due you will receive a refund less the non refundable deposit and the cost of any specialty items. We can discuss using your deposit towards a future purchase if you know the date at the time of cancelation and you cancel before the final balance is due. If you cancel after the final balance I will not be able to use it for a future purchase.